

CORPORATE DOCUMENT

KOBBEKO QUALITY POLICY

KOBBEKO S.A. has deployed all the necessary efforts and resources to successfully achieve its strategic development objectives:

- Provide, within the agreed timeframe and with high levels of quality and safety, comprehensive and personalized solutions aimed at maximizing the satisfaction of our clients and the continuous improvement of our organization and that of our collaborators and suppliers, all within a framework of the greatest respect for the environment and sustainability.
- Our quality policy constitutes the frame of reference for the objectives of the management system.

The scope of our Quality Management System covers the following activities:

- *Commercialization of dielectric material and services related to high voltage systems.*
- *Commercialization of fall arrest systems and related services.*
- *Execution of dielectric tests on high-voltage equipment and other services for high voltage systems.*

Our Management System coordinates the technical, production, financial and human resources of KOBBEKO S.A. into a single structure and competitive direction in the decision making and execution of actions focused on achieving the following objectives:

- Creating added value for the customer, meeting not just their product requirements but also their pre- and post-sales service needs (specialized information, standards and manufacturer recommendations, testing, maintenance and repair, and others), without ever neglecting attentive service, in the hope that all of this contributes both to strengthening customer loyalty and to introducing us to new clients and sectors, thereby ensuring the continuity of our commercial relationship.
- Generating agile internal communication channels that ensure information sharing, consultation, participation, training and ongoing updating of employees who are ultimately the primary drivers of KOBBEKO S.A.'s continuous improvement as a competitive company in the sector.
- Analyzing, evaluating and recognizing the improvements and achievements of our suppliers and collaborators in order to jointly enhance the capacity to create beneficial relationships for all parties involved.
- Complying with legal, ethical and other requirements that may apply to the Organization and its interested parties.
- KOBBEKO's internal staff are a key part of this quality policy. Improving the work environment is always a concern and priority for management. Furthermore, internal staff must be engaged in the philosophy of quality management, remaining alert and always vigilant against irregularities or deficiencies in processes, while also providing ideas and solutions to problems. KOBBEKO's performance is always based on proactivity and constructive criticism.

Prepared and approved by:
General Management of Kobbeco S.A.

25 de junio de 2024